

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

1. We will provide a range of high quality health services which are safe and effective for the whole population of Sharrow Lane Medical Centre which includes consultations, treatment of acute and chronic illness/disease and minor surgical procedures.
2. We aim to improve access by providing healthcare which is easily accessible by all our patients and adaptable to meet their continuing needs, the delivery of these services will be in local settings at times which suits our population
3. We are committed to focus on prevention of disease by promoting healthy lifestyles and disease management to all our patients, including care and advice
4. To understand and meet the needs of our patients, involve them in decision making about their treatment and care and encourage them to participate fully.
5. To provide our patients with an environment which is comfortable, safe, relaxing and friendly ensuring a culture of mutual respect, holistic care and continuous learning and training, ensuring that all members of the team have the right skills to carry out their duties competently and safely.
6. We are committed to carry out regular satisfaction surveys, monitor and audit services and use the results to make changes when required.
7. To address health inequalities by identifying and addressing barriers to services.
- 8 We strive to provide dynamic healthcare provision by responding to changes in healthcare innovation, technology and treatment and involve other professionals in the care of our patients where it is in the patients best interests, i.e. referrals for specialist care and advice.
9. Continually updating our Contingency Plan to ensure we are prepared for unforeseen emergency situations.
10. To optimise performance against key performance indicators, targets and core standards as set out in contracts, directives and initiatives at National and Local level.
11. To engage, involve and promote patient participation and continuously improve patient communication.
13. To develop Management competencies in line with NHS changes and Practice Development.
14. To guide the employees in accordance with the Equalities Act
16. To ensure a robust Information Technology strategy to support the business of Sharrow Lane Medical Centre.
17. To be active members of Sheffield Clinical Commissioning Group and practice effective commissioning of services on behalf of our practice population.

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